

Promo Design Club - Terms & Conditions

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1. Product Ownership & Licensing

All templates and custom designs are licensed for personal or business promotional use only. You may not resell, redistribute, or claim any design as your own.

2. File Delivery

- Templates: Delivered immediately upon payment confirmation, either as an instant download or via email.
- Custom Orders: Watermarked previews are sent first for review. Up to 2 revision rounds are included. Once the client approves the design, an invoice will be issued. Final files are delivered upon receipt of full payment.

3. Usage Rights

You may edit templates for your own promotional use. Redistribution, resale, or unauthorized sharing of any file is strictly prohibited.

4. Returns & Refunds

All sales are final. We do not offer refunds or exchanges for digital products, unless:

- A duplicate purchase was made in error
- A technical error occurred on our part (e.g., incorrect file delivery)

5. Revisions

- Templates: Delivered as-is, with no revisions included
- Custom Orders: Include up to 2 rounds of revisions. Additional revisions will be charged at £10 per

round.

6. Customer Responsibility

Customers must provide accurate and complete project information. Revisions due to errors in submitted details may count toward the free revision allowance.

7. Support & Contact

For any questions or assistance, please contact us at: jason@promodesign.club

8. Payment Terms

Invoices for custom work must be paid in full before final files are delivered. Late payments beyond 7 days may delay delivery or result in additional fees.

9. Intellectual Property Rights

All design work, including concepts, drafts, and final designs, remains the intellectual property of Promo Design Club until full payment is received. Upon payment, the client is granted a non-exclusive, non-transferable license to use the designs for their intended purpose. Reselling or redistribution of the designs is prohibited.

10. Confidentiality

Both parties agree to keep confidential all information disclosed during the project that is not publicly available. This includes, but is not limited to, business strategies, marketing plans, and proprietary information.

11. Limitation of Liability

Promo Design Club shall not be liable for any indirect, incidental, or consequential damages arising from the use or inability to use the designs provided. Our liability is limited to the amount paid by the

client for the specific service.

12. Governing Law

These Terms & Conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes arising under or in connection with these terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

13. Mailing List Consent

By submitting the Free Sample Request Form or any inquiry form on our website, you agree to our Terms & Conditions and consent to being added to our promotional mailing list. You can unsubscribe at any time using the link in our emails.

We reserve the right to update these terms at any time.